🛠️ Step-by-Step: Login & File Complaint on SEBI SCORES Portal

1. Access the SCORES Portal

- Visit the official SEBI SCORES website: scores.gov.in
- Click on **“Login”** if you’re a registered user, or **“Register Here”** for new users.

📝 2. Register (For New Users)

- Fill in your **PAN**, **email**, **mobile number**, and **Demat account number** (if applicable).
- Create a password and submit the form.
- You’ll receive a confirmation email with your login credentials.

🔐 3. Login to Your Account

- Use your registered **email ID** and **password** to log in.
- You’ll be directed to your dashboard where you can file, track, or review complaints.

📂 4. File a Complaint

- Click on **“Complaint Registration”**.
- Select the category:
    - Listed Company
    - Registered Intermediary
    - Market Infrastructure Institution
- Fill in:
    - Nature of complaint (e.g., non-receipt of dividends, trading issues)
    - Entity name
    - Detailed description
    - Upload supporting documents (emails, bank statements, etc.)

📊 5. Track Complaint Status

- After submission, you'll receive a **Complaint Registration Number**.
- Use it to track progress under the **"View Complaint Status"** section.

🔁 6. Seek Review (If needed)

- If dissatisfied with the resolution, request a **First Level Review** within 15 days.
- If still unresolved, escalate to **Second Level Review**

📜 7. Complaint Against Broker (Specific Case)

- If your issue is with a stock broker select "Intermediary" and provide broker details.
- Attach trade confirmations, screenshots, or app logs.